

Office & Homes Services Solutions Pvt. Ltd.



Office | **Business** | Home
Services & Solutions



The Exclusive Service Supplier

iNtroduction

O & H is a Comprehensive Service & Solutions Provider for Office & Commercial Facilities Management, Business Alliance Partnerships, and Home Services. We are a value-based supplier delivering our services through a “self-delivery model” by Contracts, AMC, B2B Partnerships and call/Demand. Our Self Delivery Supply Model consists of verified, and well trained Inhouse team with Supervision, and Management Control support to ensure that effective services and solutions are delivered. Our range of services are tailor-made exclusively by it- Facilities management services – Cleaning regular or scheduled, Operations & maintenance – Building engineering services, Office business support, Sanitization, Pest Control Services, Home Repair & Installations works – Plumber, Carpenter, Electrician, mason and Painter & business alliances and partnerships.

Why You should work with Us

We at O&H acknowledge that every service we deliver small or big are not same for our varied customers. While we want to remain customer focussed 100%, we also understand that every consumer has their own perspectives and is looking for an effective service delivery with solutions and significantly a value-based accounting of the work done & follow-ups.

In this new age and time, with the technology and experience that we consider our strength and paramount we would like to go ahead with an accomplishment in every task that leaves our customers happy at the end of day. We are ready to help our customers with new model of working & delivery of services and disrupt ways of traditional service deliveries & hiccups.

O&H Services & Solutions AIMS to fulfil all such parameters as mandate beforehand to ensure every service is Exclusive with added Value and that there is no scope for altercations. A robust Management feedback and follow up system is in place to ensure long term solutions and satisfaction that are attained post service delivery. We appreciate Your Needs are our business Opportunities nonetheless we can promise you Solutions with best Estimates.

O&H is a professional team with 2 decades of Business exposure and acumen across Pan India & Pan Segment Pan Services delivery of Integrated Facilities Management Services. It enjoys as forerunner of past and innovator of future's advantage. The company has 3 business division & Service Portfolios:

- **Office: Commercial Facilities Management Services (FMS)**
- **Home: Consumer On-Demand, AMC Services (B2C)**
- **Business: Alliance & Partnerships (B2B)**

O&H provides services directly on site inclusive model by Contracts (yearly), Home Services- On Call/On Demand basis & also Engage in Partnership Alliance helping brands at last leg connect & services. We work on Self Delivery Model (own employees) with 100% Compliance and System & Processes. Our Every service delivery is undertaken by very effective supervision & management and control team over ground team to ensure our sole promise to make all our deliveries 'Exclusive'. Our teams bring not years, but over 2 decades of experience from the industry and engage modern skilled team members on ground to work together. We ensure three service delivery areas: Quality Standards Process, Compliance and Price & value addition and firmly believe that all our deliveries can bring Services Solutions and Smile Surely.

Our 6 Brands



O & H SERVICES PORTFOLIOs (Business Line)

OFFICE	BUSINESS	HOME
Cleaning- Janitorial Services	Alliance & Partnerships	Repair & Maintenance
Pest Management Services	INSTALLATIONS	Electrical/Plumbing/Carpentry
Sanitisation & Disinfection Service	WHITE Goods	Painting
Operations & Management -O&M	Furnitures Goods	Pest Control
Repair & Maintenance Electrical/Plumbing/Carpentry/PaintingAMC	Plumbing Fittings	Sanitisation & Disinfection Service
Business Support Services- Office /Pantry/Mail/FOE/Manpower	Delivery (Manpower)	Deep Cleaning
AMC, Liaisoning& Compliance	Supply (Manpower)	Carpet/Chair/Sofa Cleaning
IFM- Integrated Facilities Mgmt.	AMC – R&M	Civil & Repair
Food Service Outsources Partners	Supplies –Office Materials	Renovation & Construction
Security Services Outsourced	Allied Services	Health & Beauty



O&H Core Service Segments & Delivery

- Housekeeping / Cleaning/ Deep Cleaning / Janitorial Services, Mechanised Cleaning Offices – Regular, Scheduled or On-call, Manpower Equipment and Materials + Supervision and Management control, Self-delivered, Process and Systems, daily reports, Trained & skilled force.
- Pest Management – AMC, ON call Scheduled and Onsite Services.
- Business Support Services – Office, Pantry café boys, FOE Executives, Multi Skilled, GDA's.
- Operations & maintenance (O&M) Engineering Services
- Building Management & Asset Services.
- Waste management – comprehensive
- Integrated Facilities Management Services

- Guest House management- Comprehensive
- Healthcare Hygiene Enclosures- Comprehensive Services.
- Residential RWA Comprehensive Common AREA Facilities Management (CAFM)
- Industrial Factory – Manpower
- Education Customised Support Services
- Office & Commercial facilities – IT ITES and General office, VPO
- Airports, Railways & Surface Transports
- Logistics and Warehouses
- Govt PSU and Central Ministry Organisations
- Retails and Malls

**Office, Commercial, Infrastructure
Integrated Facilities Management Services**

How Do We Works:

Our Sales Process

Introduction Meeting	Site Survey Due Diligence	Proposal	Contract
Mobilisation Plan	Service Delivery	Management & Control	Mis And Transactions

Our Operations Process

Ops Delivery Plan – Onsite & Offsite Team Design, Critical Input Components, SOW, CRM, QMS, Escalation Matrix, Management Control Team, Daily/Weekly/Monthly - Reports, MIS QAT – **Quality** **Audit** **Training**
Scheduled Meetings (Operations, Users, Buyers Stakeholders, Owners). Value benefits records.

O&H (12) Value Additions

1. Manpower Definition & Qualification
2. Uniforms, PPE and Hygiene Standards, HSE (Safety)
3. Training & Skill Development Rewards & Recognition (RnR)
4. Self-Supervision All Team Policy
5. Checklists, Process & Systems & Compliance 100% Statutory
6. Self-Delivery Team (No Sub-Contracting), Trained Staff
7. Supervision Integrity, Team Work, Customer Focused
8. Management & Control Team
9. QAT TEAM & Department
10. On Call Away (24x7)
11. O&H Exclusive Service Promise Agreement
12. Accomplishments & Transparency Responsibility & Accountability Feedbacks



CONNECT with us 24X7

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CALL with us Anytime

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Our LOCATIONS & PRESENCE

O&H Offices (2020): Chandigarh | Gurgaon -Delhi Noida NCR | Bangalore I Chennai I Ranchi I Patna
O&H Offices (2021): Mumbai, Hyderabad & Pune Bhubaneshwar & Kolkata Guwahati



Business Offices & Markets

Redg. Office

Office & Home Services &
Solutions Pvt. Ltd. #2304/1,
Sector- 40 C, Chandigarh- 160036
Punjab, Haryana, HP, J&K & UK
+91 1722922793

Corporate HQ- Gurgaon

2680/C. Sushant Lok Phase 1
Sector 43, Gurgaon
Haryana-122002, Delhi NCR
UP, MP, RAJASTHAN
North CENTRAL Pan India

South HQ

108, C Block. Radiant Lakeview
Karnashree layout, Medahalli
KR Puram Bangalore
Karnataka-560049

Regional Offices

Chennai
Ranchi
Patna
Noida

ONH SERVICES SOLUTIONS PRIVATE LIMITED

CIN (CORPORATE IDENTITY NUMBER) U93090CH2020PTC043106

PAN Number - AADCO2035R TAN Number - PTLO11131B

MSME (UDYAM Registration Number) UDYAM-CH-01-0000490

PF REDG NO PBCHD2142781000ESIC REDG NO CODE; 17000619370000999

GSTIN NO – 04AADCO2035R1ZB

BANK: INDUSIND BANK ACCOUNT NAME - ONH SERVICES SOLUTIONS PRIVATE LIMITED

IFSCINDB 0000743 ACCOUNT NUMBER 257838800124